NORTH WHATCOM FIRE & RESCUE

Annual Statistics 2021





ADMINISTRATION

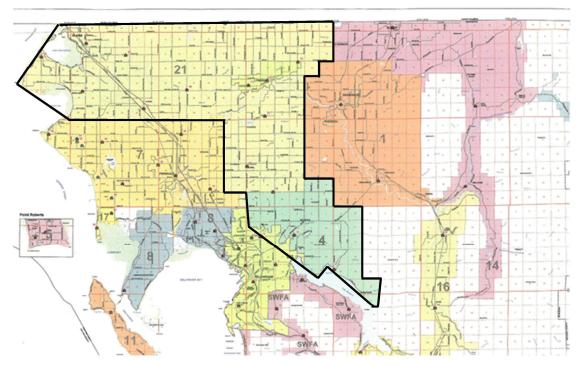
Department Overview

North Whatcom Fire and Rescue was formed December 7, 2006, from a vote to merge Whatcom County Fire Protection District #3 and Whatcom County Fire Protection District #13. In January 2007 the Fire District officially changed their name to Whatcom County Fire Protection District #21 and operates as North Whatcom Fire & Rescue.

North Whatcom Fire and Rescue formed a functional consolidation with Whatcom County Fire Protection District #4 on July 1, 2011.

District Statistics

- Service area including District 4 is one-hundred eighty-two square miles.
- Varied land use that includes forestry, rural and rural agricultural, suburban, urban and some commercial and light industrial.
- The Fire District operates eleven fire stations (4 career) strategically located throughout the district.
- The City of Blaine includes two marinas, two border crossing stations, and Interstate 5 running parallel to and acting as a feeder into the city.
- The Fire District operates fifty-two pieces of apparatus including fire engines, tenders, two ladder trucks, brush trucks, ambulances and some specialized apparatus.
- The Fire District is classified as a "combination" fire district incorporating both paid and volunteer "on-call" personnel.
- The Fire District has forty-six full paid firefighters, twenty-two volunteers, two rehab volunteers and ten support staff members.
- Fire District operations include fire response, emergency medical services including basic life support (BLS) transport, hazardous materials response at the operations level, some limited rescue, and fire prevention and public education activities.



Whatcom County Fire Districts and Stations

2021 ROSTER OF MEMBERS

Fire Commissioners

District 21

District 4

Bruce Ansell, Chair Rich Bosman, Vice-Chair Harry Andrews, Vice-Chair John Crawford Scott Fischer Kimberly McMurray

Mark Lann, Chair Steve Cooley

Chief Officers

Jason Van der Veen, District Fire Chief Shaun Ward / Ray Davidson, Temporary Chief of Operations

Support Staff

Benita Williams, Business Manager Jennie Sand, Administrative Assistant Kelly Freeman, Human Resources Elliot Courage, Mechanic John Lovatt, Mechanic - Retired



Captains

Jon Ahrenholz Ray Davidson – Retired Mike Schmidt Adam Smith Shaun Ward Burr McPhail

Lieutenants

Kevin Biery Tony Esser Troy Freeman Danny Jensen Jeff Hofstad Mike Nelson D.J. Riehl Chuck Shipp Blake Scott Leslee Smith - Retired Keith Zylstra – Retired

Deputy Fire Marshal Joel Nielsen

Career Firefighters

Russ Briskin Cody Bowen Scott Brown Darren Bruya Kaleb Bruch David Comp Kenneth Cunningham Gary DeJager Aaron Ebner Jason Donnelly John Geleynse David Hancock Chris Hollander John Hollstein Philip Jackson Dar Kazemi Steven Latham Chris Lubenow Mike Lyshol Evan Maack Patricia McDermott Seth Meredith Rob Mulroonev Alden Roberts Wayne Sanders Jackson Savler Noah Silverman Kat Stewart Haley Urling-Ehinger Tye Thompson Delanie Warne Mark Wohlrab

Volunteer Firefighters / Tender Support

Shawn Atwood Brian Botta Pillo Jeff Bowles Brian Carlson Thomas Erickson Jessica King Robert King Shane Madsen Branden Millsap Mel Mulligan Mike Peetoom Gary Quintrall Lane Renskers Chet Renskers Dale Rutgers Sabrina Renskers David Varivoda Paul Van Dyken Scott Wood Dylan Witzel

Rehab Volunteers

Kim Gates Melissa Van Cleve



PERSONNEL

General Information

North Whatcom Fire and Rescue is a 80 member department with personnel in the following areas:

- 46 full-paid firefighters
- 24 volunteers
- **10** support staff

Promotions

Firefighter Blake Scott was promoted to shift lieutenant in May 2019.

Firefighter Chuck Shipp was promoted to shift lieutenant in November, 2019.

Lieutenant Jason Van der Veen was promoted to temporary and then permanent division chief of operations in November, 2019. He was appointed acting fire chief in late November, 2019.

Lieutenant Joel Nielsen was promoted to Deputy Fire Marshal in 2020.

Lieutenant Adam Smith was promoted to Shift Captain in May 2021.

Volunteer Noah Silverman was hired as a career firefighter in August, 2021.

Retirement

Division Chief / Fire Marshal Henry Hollander's official retirement date was June 1, 2019. He completed a twenty-six year career in the fire service.

Volunteer Jerilyn Klix left the district in 2019 to pursue a career in law enforcement.

Commissioner Larry McPhail retired in July, 2020 and Kimberly McMurray was appointed to take his place in September, 2020.

Shift Captain Ray Davidson retired in June, 2021 after over a 29 year career in the fire service.

Fire Mechanic John Lovatt retired in October 2021 after 13.5 years of service.

Lieutenant Keith Zylstra retired October 1, 2021 after 29 years of service as both a volunteer and career firefighter.

Lieutenant Leslee Smith retired October 1, 2021 after 24 years of service as both a volunteer and career firefighter.









New Members

Welcome new members of North Whatcom Fire and Rescue

Career Firefighters

2021

Patricia McDermott Evan Maack Seth Meredith Jackson Sayler Noah Silverman Kat Stewart

2020

Gary DeJager Phillip Jackson Chris Lubenow Alden Roberts

2019Dar Kazemi Tye Thompson



Volunteers / Tender Support

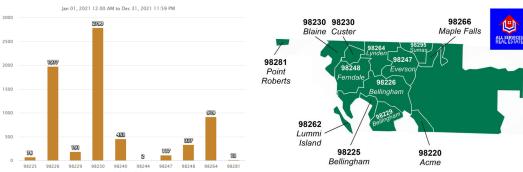
Jeff Bowles Brian Carlson Thomas Erickson Jessica King Dylan Witzel

EMERGENCY RESPONSE

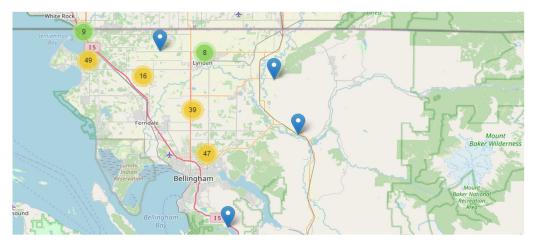
Call Volume

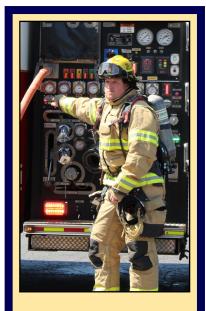
EMS Total: 3,520 Fire Total: 173 Other: 1,920



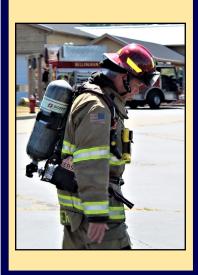


Fire Incidents

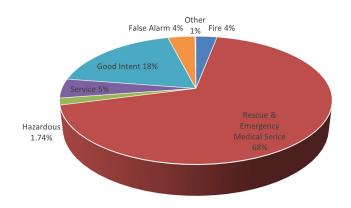




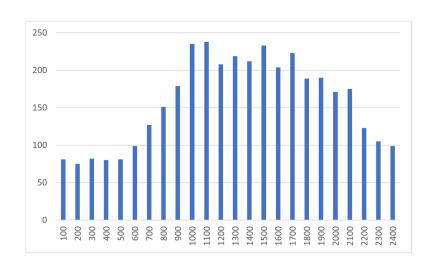




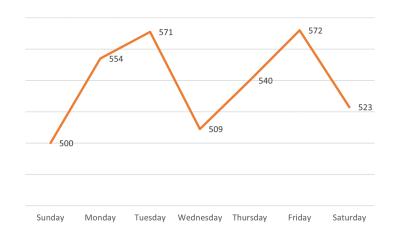
Responses by Type 2021



EMS Calls by Time of Day



EMS Calls by Day of Week



Hazardous Condition

Spills and leaks, chemical releases, electrical, building collapse, aircraft standby, bomb removal

Good Intent Call

Dispatch cancelled en route, wrong location, controlled burn, vicinity alarm

False Alarm

Malicious, mischievous alarm, bomb scare, system malfunction

Special Incident Type

Citizen complaints, severe weather

Service Call

Person in distress, water problem, smoke odor, animal problem, public assist, unauthorized burning, standby

Fire

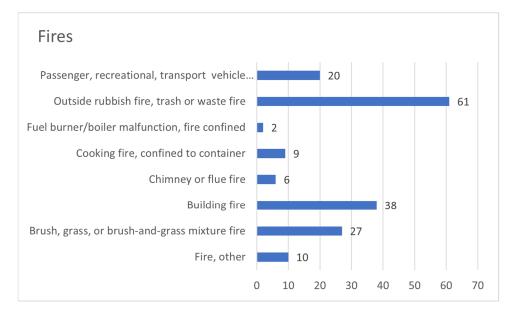
Building, mobile property, vehicle, natural vegetation, outside rubbish or equipment

Rescue & Emergency Service

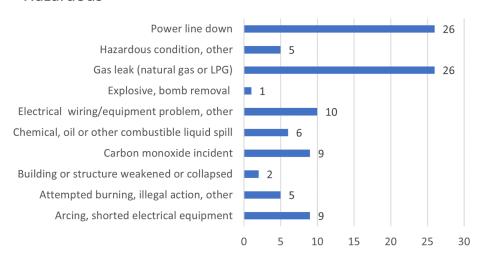
Medical assist, EMS, MVA's, water rescue, electrical, extrication

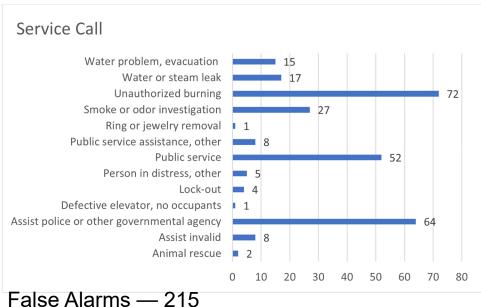
2021 Total
Calls
5,613

Incident Category other than EMS



Hazardous







Loss
(structure
and content)

\$3,081,300

2021 Fire

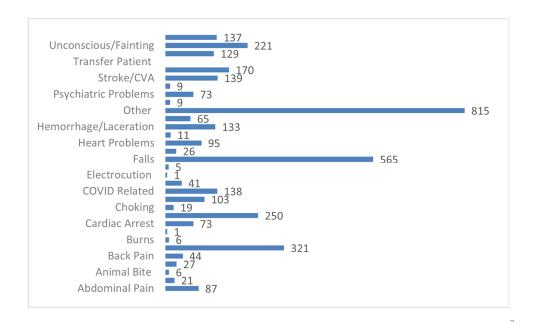


Calls by Emergency Medical Response n

Code Red

■ Code Green after Dispatch

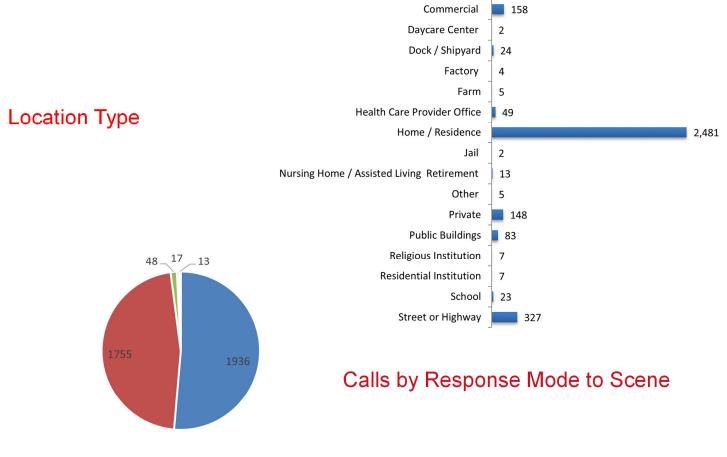
Code Red Downgraded to Code Yellow



■ Code Yellow

■ Already on Scene

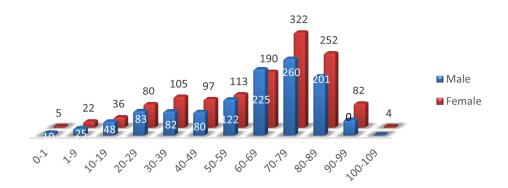




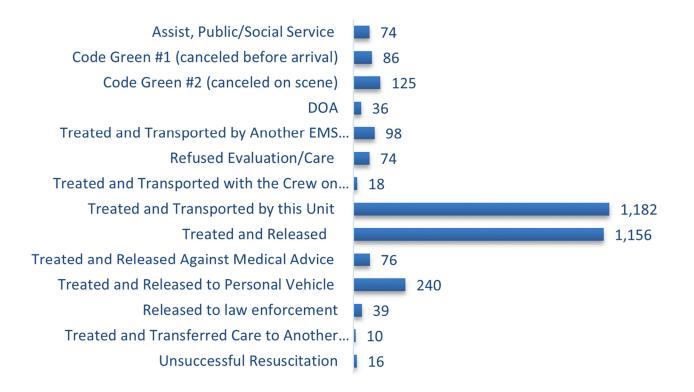
Response by Gender and Age

Gender not specified—113

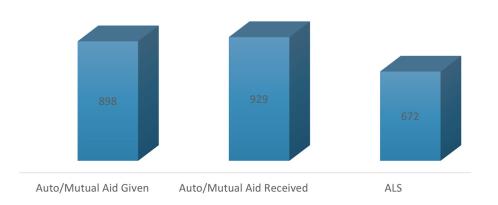




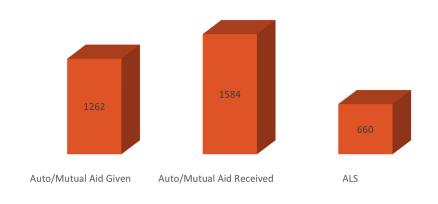
Patient Disposition



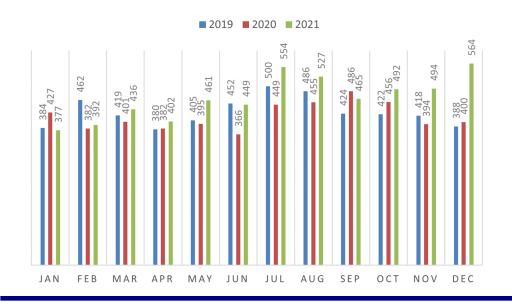
Auto, Mutual Aid and ALS 2020



Auto, Mutual Aid and ALS 2021



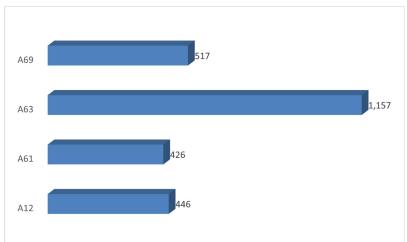
Monthly Incident Responses



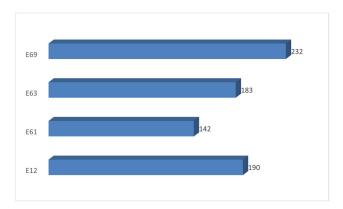


Calls by Apparatus Response

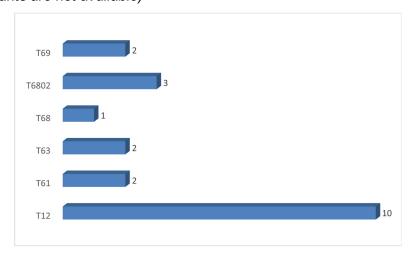
BLS Aid Unit / Ambulance Response (basic life support vehi-



Engine Response (large motor vehicle that carry firefighters and equipment and support extinguishing operations to a fire)



Tender Response (large motor vehicle that carry water to support fire engines and firefighters where hydrants are not available)



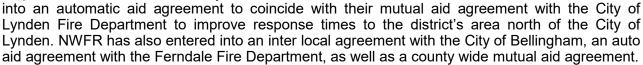


Response Times

NWFR continues to focus on reducing incident response times. Faster response times mean decreased damage to property and better outcomes in life-threatening medical emergencies.

Even with crews in quarters there are times when we are challenged because of long distance travel throughout the one hundred eighty-two square miles the district protects.

NWFR has entered into automatic aid agreements to improve response times across the county. In 2013, the district entered



The single biggest obstacle to improving response times to the standard adopted by the Board of Fire Commissioners is staffing limitations.



Population >1000 per square mile

Eight minutes eighty percent of the time of the arrival of the first due fire engine company/ ambulance.

Suburban

Population of 500-1000 per square mile

Ten minutes eighty percent of the time of the arrival of the first due fire engine company/ ambulance.

Rural

population < 500 per square mile

Twelve minutes eighty percent of the time of the arrival of the first due fire engine company/ ambulance



9 minutes 38 seconds









WHAT PEOPLE ARE SAYING...

2021 Postcard Survey Results

North Whatcom Fire and Rescue aspires to provide the community with the best service possible. In an effort to improve their services, NWFR sends out customer survey cards to emergency medical and fire related calls. Any customer desiring additional information is contacted and all pertinent information is passed on to the appropriate division.

	Total Calls	Sympathy	Surveys Sent out	Returned	Excellent	Satisfactory	Poor	Call Back Request
Jan	377	5	185	38	38			2
Feb	392	5	221	56	54	2		7
Mar	436	1	184	42	40	2		
Apr	402	4	233	43	42	1		4
May	461	6	265	56	55		1	6
Jun	449	3	241	95	94	1		7
Jul	554	4	252	97	89	5	3	14
Aug	527	3	143	97	94	2	1	4
Sep	465	3	184	96	95	1		3
Oct	492	1	302	94	90	4		6
Nov	494	2	250	80	79	1		3
Dec	564	5	257	73	73			4
Totals								

118 customers requested to have the NWFR district newsletter emailed to them on a monthly basis for a total of over **435** members.





